

APPENDIX I

User Questionnaire

OnLine PA Evaluation User Focus Group/Interview Participant Questionnaire

Thank you for participating in the OnLine PA evaluation. Please take the time to complete this supplemental questionnaire before you leave today. The information you provide will not in any way be associated with you.

1. Age: _____
2. Gender: male female
3. Current Occupation: _____
4. Your highest level of education completed is (please check one):
 elementary high school community college college graduate school
5. Are you a new user for this library because of the Internet connection? yes no
6. Did you first access the Internet through the library's OnLine PA Internet connection?
 Yes No
7. How many times over the last month have you used this library's Internet connection?
_____ times
8. In terms of your Internet skills, do you consider yourself to be (please check one):
 a beginner an intermediate user an expert user
9. In terms of formal training for Internet use, you have had (please check one):
 no training 1-3 hours of training more than 3 hours of training
10. Do you have access to the Internet at (please check all that apply):
 home school work other none of these
11. I primarily use the library's OnLine PA Internet connection for (please check one):
 browsing homework recreation work-related other
12. The two most significant benefits of the OnLine PA initiative are:
(1) _____
(2) _____
13. The two most significant improvements to the library's OnLine PA Internet connection that I would like to see are:
(1) _____
(2) _____